

Erasmus School of
Health Policy
& Management

Betalen voor waarde in de zorg: het perspectief van de patiënt

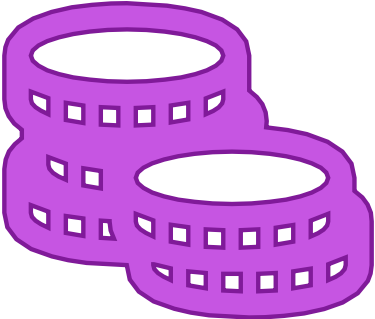
Prof. Dr. Diana Delnoij

ESHPM & Zorginstituut Nederland

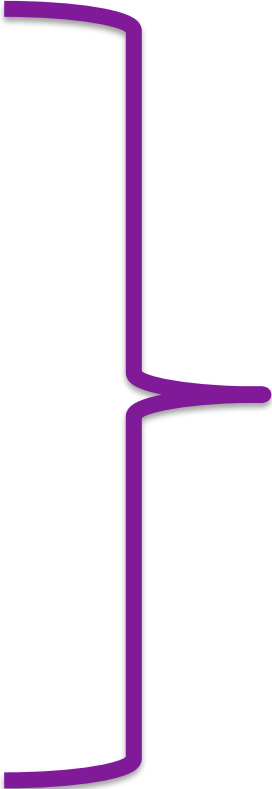
Erasmus University Rotterdam

The Erasmus University logo, featuring the word "Erasmus" in a white, cursive script font.

Wie bepaalt wat van (toegevoegde) waarde is?



Betaler



Erasmus

Wie bepaalt wat van (toegevoegde) waarde is?



Gebruiker

- Aandoeningspecifiek
- Individuele preferenties
- Betalen voor behaalde doelen

Erasmus

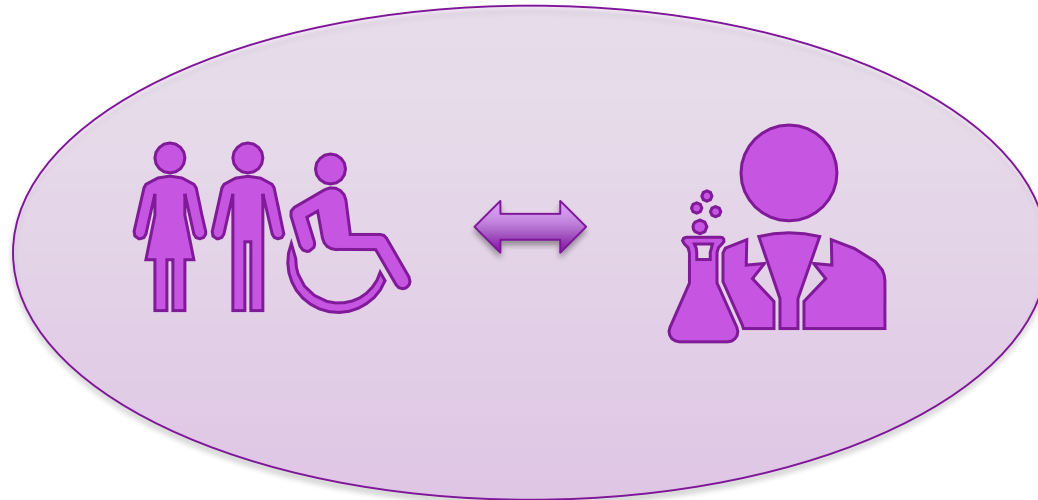
Uitdagingen

- Administratieve lasten
- Lage responsepercentages (Warwick e.a. 2019)
- Preferenties zijn niet stabiel (Hibbard e.a. 2010)
- Response shift (Sprangers & Schwartz 1999)
- Onrealistische verwachtingen (Wiering e.a. 2018)
- Methodologisch en statistisch complex (Wiering e.a. 2017a)
- Gebrek aan goede meetinstrumenten (Wiering e.a. 2017b)

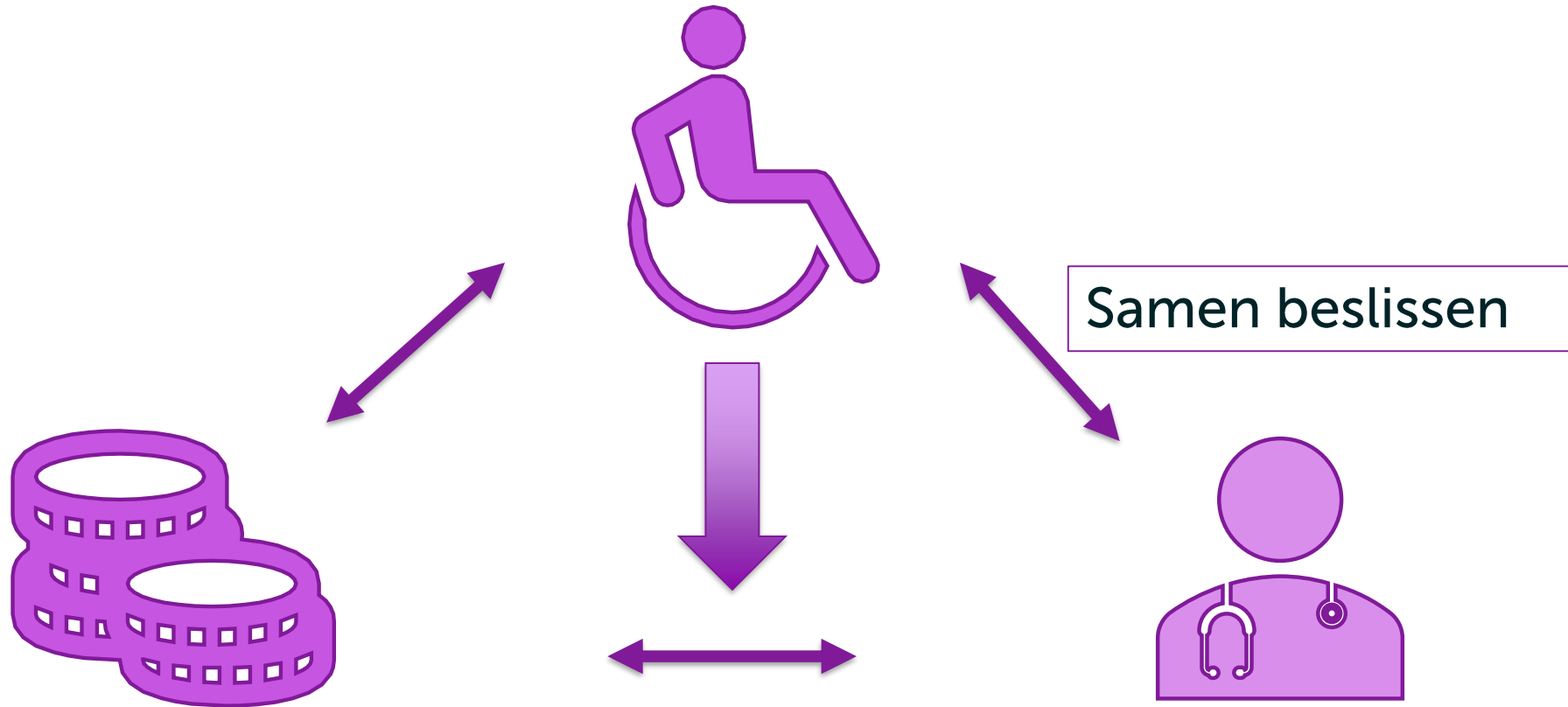
Erasmus

Met andere woorden

Patiëntgerichte zorg begint met patiëntgerichte wetenschap



Betalen voor waarde?



Voor wie het precies wil nalezen:

- Warwick H, Hutyra C, Politzer C, Francis A, Risoli T Jr, Green C, Verma N, Huettel S, Mather RC 3rd. Small Social Incentives Did Not Improve the Survey Response Rate of Patients Who Underwent Orthopaedic Surgery: A Randomized Trial. Clin Orthop Relat Res. 2019 Jul;477(7):1648-1656
- Hibbard JH, Greene J, Daniel D. What is quality anyway? Performance reports that clearly communicate to consumers the meaning of quality of care. Med Care Res Rev. 2010 Jun;67(3):275-93
- Sprangers MA, Schwartz CE. Integrating response shift into health-related quality of life research: a theoretical model. Soc Sci Med. 1999;48(11):1507-1515
- Wiering B, de Boer D, Krol M, Wieberneit-Tolman H, Delnoij D. Entertaining accurate treatment expectations while suffering from chronic pain: an exploration of treatment expectations and the relationship with patient- provider communication. BMC Health Serv Res. 2018 Sep 11;18(1):706
- Wiering B, de Boer D, Delnoij D. Asking what matters: The relevance and use of patient-reported outcome measures that were developed without patient involvement. Health Expect. 2017a Dec;20(6):1330-1341
- Wiering B, de Boer D, Delnoij D. Patient involvement in the development of patient-reported outcome measures: a scoping review. Health Expect. 2017 Feb;20(1):11-23
- Rodenburg-Vandenbussche S, Pieterse AH, Kroonenberg PM, Scholl I, van der Weijden T, Luyten GP, Kruitwagen RF, den Ouden H, Carlier IV, van Vliet IM, Zitman FG, Stiggelbout AM. Dutch Translation and Psychometric Testing of the 9-Item Shared Decision Making Questionnaire (SDM-Q-9) and Shared Decision Making Questionnaire-Physician Version (SDM-Q-Doc) in Primary and Secondary Care. PLoS One. 2015 Jul 7;10(7)

A handwritten signature in black ink, appearing to read 'Erasmus', located in the bottom right corner of the page.